

EXCEL TRAINING

REDEFINING PERFORMANCE



BSB30115

Certificate III in Business

WHY EXCEL TRAINING

Excel Training's business model is to design and deliver courses based on employer requirements and specifications.

Courses are developed in partnership with employers to ensure qualifications are built and implemented to meet industry, employer and employee needs. This means, no courses are developed the same and employers do not receive a generic program.

Excel Training's range of qualifications have been endorsed

COURSE CONTENT

The Certificate III in Business requires your employees to complete 12 units of competencies to achieve a full certificate. Skill and knowledge outcomes include:

- Intermediate business resource maintenance
- Delivering and maintaining customer service standards and processing customer complaints
- Intermediate skill in development of business documentation
- Innovation in a team environment

This qualification reflects the varied roles of individuals across different industry sectors who apply a broad range of competencies using some discretion, judgment and relevant theoretical knowledge. They may provide technical advice and support to a team.

TIME IS MONEY

Excel Training works with employers and employees to customise the most relevant qualification.

We offer assessment options including Recognition of Prior Learning (RPL), work based evidence collection (portfolio and workplace documents), and observation assessments to assist employees in providing the relevant evidence based on skill and knowledge competencies developed in the actual workplace.

Individualised delivery and assessment strategies are developed based on actual needs and requirements of both employees and employers to ensure cost effectiveness and time efficiency is achieved.

QUICK FACTS

Duration:	12 months
Entry Requirements:	Nil
Delivery Modes:	Include but not limited to; online, distance learning, on the job, face-to-face workshops
Course Cost:	Price available on request- multiple enrolments greater than 3 in one workplace may attract a fee reduction
Employer Incentives*:	May be available - *subject to eligibility as determined by an Australian Apprenticeship Centre

* This qualification is currently available under the Australian Apprenticeship/Traineeship Scheme.

The Excel logo, consisting of the word "Excel" in a white, sans-serif font on a red square background.

RTO CODE: 1044

Level 1, 60 Waymouth Street Adelaide SA 5000 | 08 8212 7844 | training@excels.com.au

SOUTH AUSTRALIA | NEW SOUTH WALES | VICTORIA | QUEENSLAND